

# Modernizing Recalls Project

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## THE EARLY YEARS







Cadillac Hotel — Detroit, Michigan



**1896** 

Foundation for the organization to promote uniform application of food and drug regulation National Association of State Dairy and Food Departments, later became AFDO.



1897 –



1904-1905



1906

President Theodore

Roosevelt signs Pure

Food & Drug Act

AFDO passed a resolution supporting the Pure Food and Drug Act



Dr. Harvey Wiley



President Theodore Roosevelt





1913

AFDO passed a motion establishing an Office of State Cooperation

AFDO produced the Model Uniform Food Law

**1927** -



Sulfanilmanide

**1937** -

TIMELINE → CONTINUED ON BACK.

Sulfanilamide episode drives push to strengthen FDA authority



President Franklin Roosevelt signs Food Drug & Cosmetic Act

9 1938



1939

AFDO passes resolution to support uniformity and state adoption of uniform legislation

George Burditt published "AFDO the First Hundred Years"

1996



AFDO moves to new headquarters

2017



President Obama signed the Food Safety Modernization Act (FSMA) supporting an integrated food system



2011 -





1997 -

AFDO recommends the federal government develop a fully integrated national food safety system



## Recall Workgroup



- Regulators
  - Nancy Beyer, Missouri
  - Lisa Hainstock, Michigan
  - Alida Sorenson, Minnesota
  - Michelle Boyd, Iowa
  - Katie Silvia, Rhode Island
  - Jessica Badour, Georgia
- Industry Members (Phase 2)
  - Michael Roberson, Publix
  - Cody Herndon, Publix
  - Amber Wenzler, Kroger
  - Kimberly Rice, Rose Acres (formerly USFoods)
  - Lenora Howard, ConAgra Foods

- IT Advisor
  - Eric Hoffman (FoodSHIELD)
- Facilitators
  - Brooke Benschoter, AFDO
  - Steven Mandernach, AFDO
  - Jennifer Pierquet, AFDO

## Why do recalls need modernization?



- People continue to become ill after product is removed from the market
- Product continues to be sold after recall is initiated
- Delay between identification of need for recall and implementation of recall can cause additional ill people
- Recalls are confusing for industry, regulators, and public

## Project Goals



- Identify performance criteria for effective removal of product from the marketplace (with metrics) that measures the effectiveness of food recalls
- Identify best practices in recall management among regulatory agencies such as FSIS, FDA, state, and local governments
- Determine what would be the characteristics of a highly effective regulatory recall system
- Determine challenges exist and potential ways to address challenges to achieve a highly effective regulatory recall system
- Develop a sustainable national registry of key food industry recall contacts
- Consider how any proposed changes would impact program standards

## Stages of a recall



- Phase 1-Recall Initiation
- Phase 2-Initiate Recall Response
- Phase 3-Identify Audit Checks
- Phase 4-Conduct Audit Checks
- Phase 5-Closeout and After Action Review

## Information Technology as a Tool



- Distribution list information
  - Changing into a common form
  - Automatic distribution
- Recall Audits
  - Use technology such as computers, smart phones, and tablets
    - UPC codes
    - Geolocation
    - Photos
- Analysis of data

## Training needs



Needs to be brief, uniform, and just-in-time as recalls are not a routine activity

- Training for industry
- Training for regulators
  - Recall audits

## Industry Survey



The goal is to get a baseline of dataset on the training needs of industry concerning the execution of recalls.

- Key Questions
  - What type of training is industry using?
  - How many use their recall plans?
  - Where is industry finding their training?
  - Are they interested in regulatory JIT training opportunities?



https://www.oursafefood.com/





■ Dashboard

Recalls &

**₩** Alerts

Support

Log Out

### Welcome!

Introduction Overview Activity Meetings

#### Welcome!

#### Our Safe Food: Recalls

OSF is structured to be a centralized resource of information pre, during, and post recalls, along with tools to support states, locals, industry, and federal stakeholders. Information on this system is considered confidential and is secured appropriately. Do not disseminate details without authorization.

#### How do I get started?

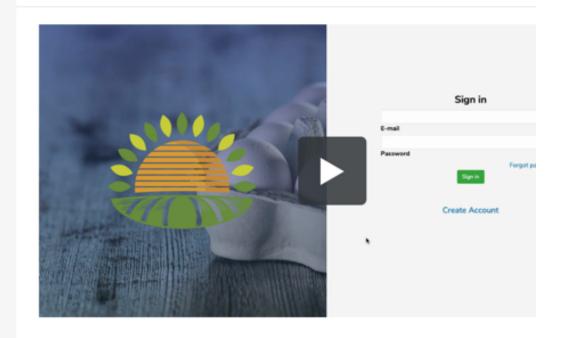
To get started, watch the overview video at the right. Or try this! Go ahead and check the two landing page options, before going into the recall:



### Top Tip:

Thinking about your process and how you may use the system is most helpful to determining best workflows.

#### Overview



More Information

Quick Guide Knowledgebase & FAQs



Distribution List Template Search Distribution Lists This is the template file required to be used for automated data To review existing distribution list data for your state, follow the button submission to the Portal of distribution lists. below. Search Register Upload Distribution List Enter a Distribution List Online To upload a distribution list from a consignee in your state, select this If you do not wish to enter your report using the template and then option. upload it, you may record your information directly into the online web form. Upload **Enter Online** 



### Recalls Admin

You are in control. Have at it!



### Teams

Create or review team breakouts to coordinate data.





### **Recall Details Admin**

Administer the settings, questions, reports, and security.

Manage



### All Submissions

Quick list of all submissions for distribution lists & products.





### Group Analytics

(Beta) Review access counts, types, and requested usage analystics.

Review



### **Group Membership**

Manage members and roles for the Recalls application.

Manage



### Group Settings

Manage the settings for the group including email and design options.

Settings



#### Create Assignments

The first step for a State Coordinator is to assign effectiveness checks to inspectors. Click the button below to review your list.

Create Assignments

#### **Audit Check Template**

This is the FDA 3177 blank template file required for use by FDA inspectors, and **optional for states that elect not to use the web form,** for automated audit check submission to the Portal.

DOWNLOAD PDF

#### Review Assignments

Review all listed assignments to inspectors, whether accepted or declined.

**Review Assignments** 

### Upload Forms

This allows a completed PDF to be uploaded for auto-submission. (Deprecated?)

## 3177 Online Entry



Sabra Hummus Recall Input				Take Offline	<b>S</b> Sync
Recall Information					
Recall Number:	Sabra Hummus				
Recalled Code(s):	50001				
Product:			\$		
Audit Accounts					
	Fareway #089	•	BI NO		
Direct:	raieway #009	<b>V</b> )	Phone NO:		
Sub-Account (Secondary):			Phone NO:		
Sub-Account (Tertiary):			Phone NO:		
Consignee Data:					
Contacted By:	Phone				
	□ Visit				
	Other:				
Name of Person Contacted, Title &					
Date:					
Type of Consignee:	Distributer		Pharmacy		
	Physician		Consumer		
	Retailer		Restaurant		
	□ Hospital		□ School		
	Processor		Other:		
Does (did) the Consignee Handle Recalled Product?	○ Yes • No				
Notification Data:					
Formal Recall Notice Received: (If "No" skip to item 6c.)	○ Yes • No ○ Cannot Be Determined				
Recall Notification Received	Recalling Firm				
From:	Direct Account				
	□ Sub-Account				

## Proposed Project Outcomes

- Recommendations for best recall management practices that minimize required resources, reduce recall execution cycle time, and enhance the integration of state, federal, and local resources. Those recommendations include:
  - Software solutions that *automate the required regulatory tasks* associated with conducting recalls
  - Delegating execution of calling lists
  - Using a software solutions to consolidate, process and share distribution lists to states
  - Enhancing recall communication models that would disseminate recall information across all regulatory stakeholders more effectively and efficiently
  - Developing a national registry database of key industry recall contacts

## Output Timetable



- White Paper
- Recall Tool
- Industry Survey

### Thank You & Contact

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