

# Iowa Food Protection Task Force Survey 2024 - Home Food Processing Establishments

The Iowa Department of Inspections, Appeals and Licensing (DIAL), in cooperation with the Iowa Food Protection Task Force, would like your feedback on the resources provided on the Task Force website for home food processing establishments. As the operator of a home food processing establishment, your opinion is valuable as we prepare to make improvements in the licensing and inspection program. This survey is anonymous.

\* Indicates required question

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## Iowa Food Protection Task Force Website

The [website](#) has tabs for access to Home Based Food Operations laws and regulations, and FAQs, documents and information for Home Food Processing Establishments and Cottage Food.

1. Is the format of the Iowa Food Protection [website](#) easy to understand, to find what you need? \*

*Mark only one oval.*

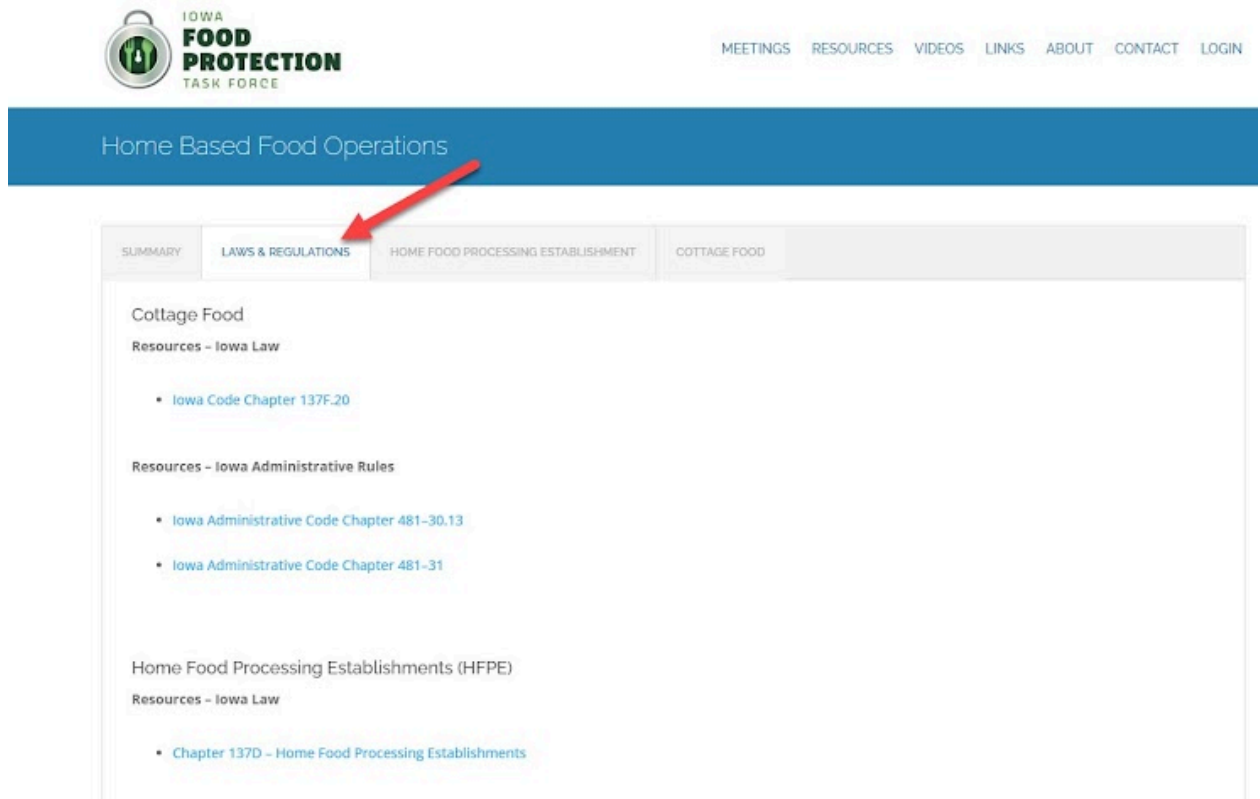
- Yes
- No
- I have not tried to access the website

2. Have you had any issues accessing the Iowa Food Protection Task Force [website](#) to locate the home based food operations resources? \*

Mark only one oval.

- Yes
- No
- I have not tried to access the resources on the website

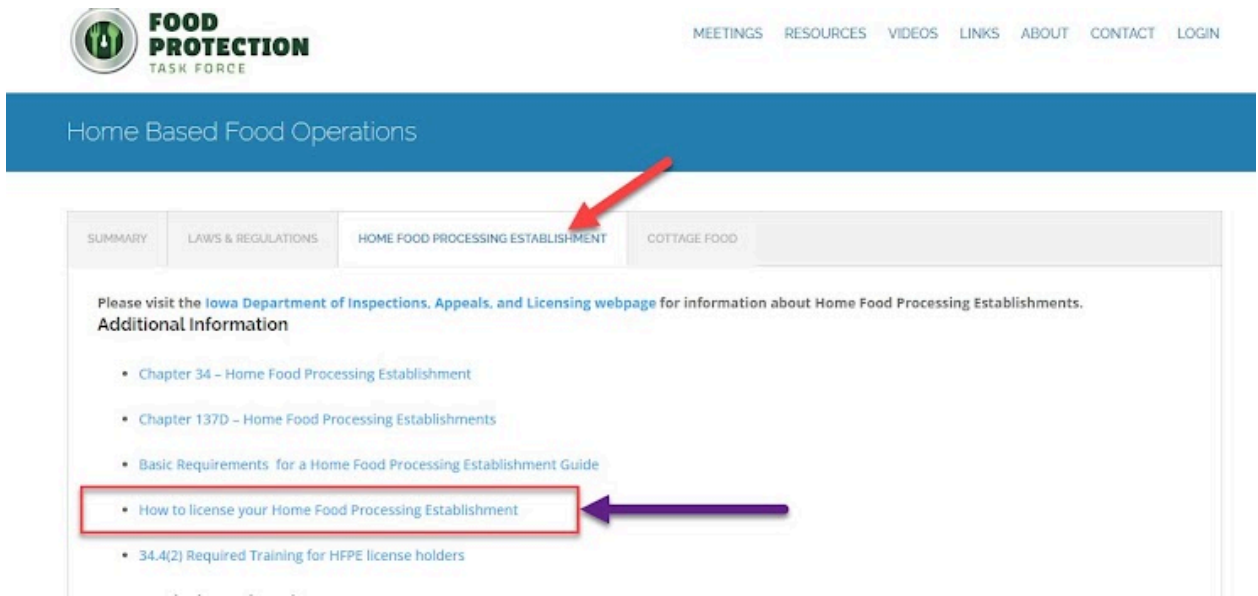
3. Have you had any difficulties clicking on the links to the law and regulations on the website? \*



Mark only one oval.

- Yes
- No
- I have not tried to access the laws and regulations on the website

4. Are you able to find where to submit the license application from the Task Force website? \*



Mark only one oval.

- Yes
- No
- I have not tried to find where to submit the license application from the Task Force website

5. Please provide any feedback from the questions in this section, including any suggestions for improvement.

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### Documents and Resources

There are several documents, including charts, templates, and guides, available for you on the Iowa Food Protection Task Force website. We ask for feedback on the effectiveness of these documents.

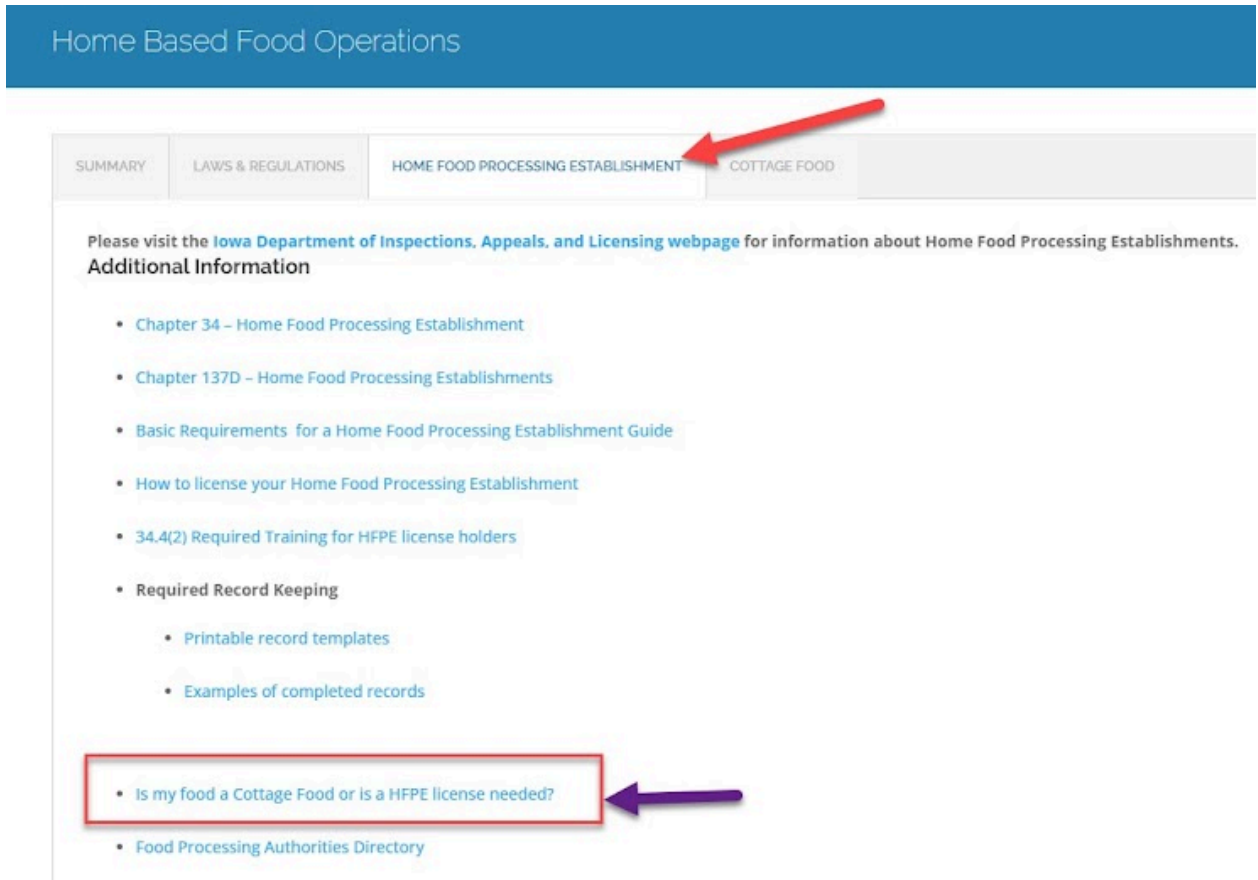
6. Are the training options provided helpful? \*

The screenshot shows the Iowa Food Protection Task Force website. At the top left is the logo with the text 'IOWA FOOD PROTECTION TASK FORCE'. To the right is a navigation menu with links: MEETINGS, RESOURCES, VIDEOS, LINKS, ABOUT, CONTACT, LOGIN. Below this is a blue header bar with the text 'Home Based Food Operations'. Underneath is a tabbed interface with four tabs: SUMMARY, LAWS & REGULATIONS, HOME FOOD PROCESSING ESTABLISHMENT (which is selected), and COTTAGE FOOD. The main content area under the selected tab contains the following text: 'Please visit the Iowa Department of Inspections, Appeals, and Licensing webpage for information about Home Food Processing Establishments. Additional Information'. Below this is a bulleted list of links: 'Chapter 34 - Home Food Processing Establishment', 'Chapter 137D - Home Food Processing Establishments', 'Basic Requirements for a Home Food Processing Establishment Guide', 'How to license your Home Food Processing Establishment', and '34.4(2) Required Training for HFPE license holders'. The last link is enclosed in a red rectangular box, and a red arrow points from the right side of the box to the text.

Mark only one oval.

- Yes
- No
- I have never seen the training options

7. How helpful or easy to understand is the common food chart? \*



Mark only one oval.

1 2 3 4 5

Not      Very helpful and easy to understand

8. Please describe the difficulties you have with the common food chart.

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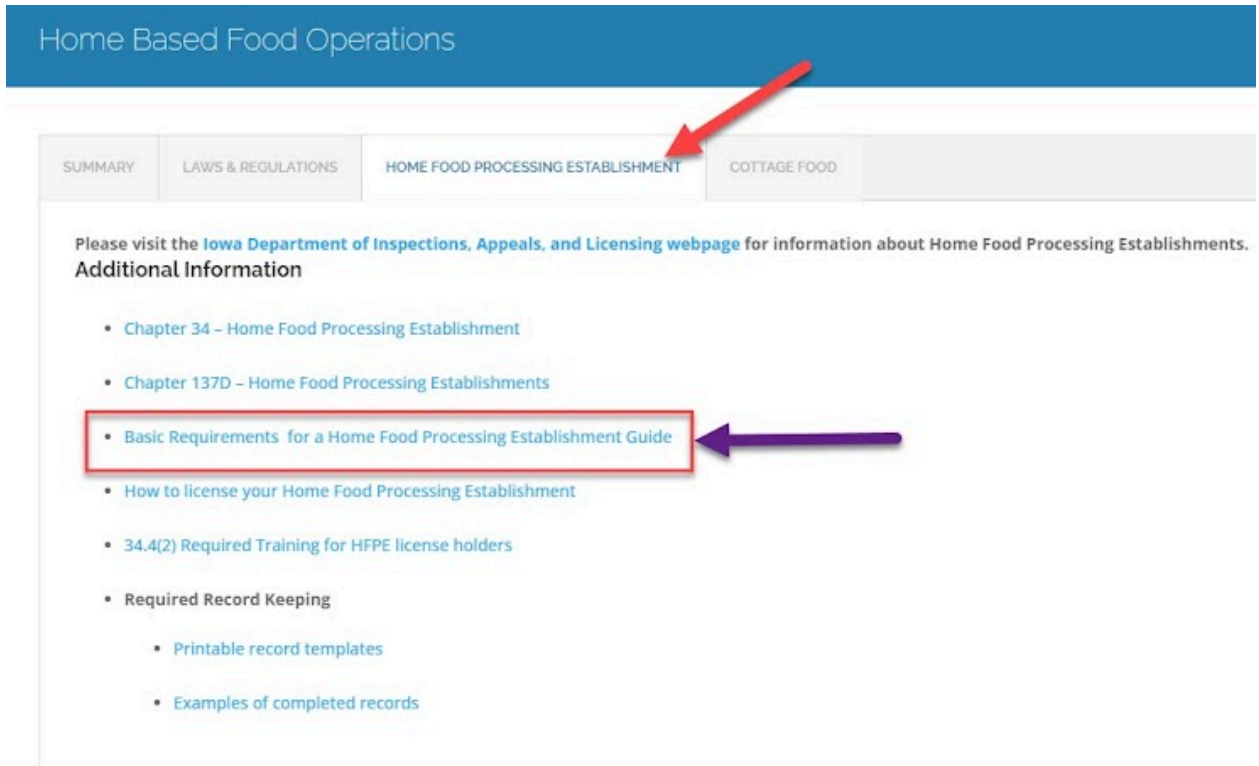


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9. How helpful or easy to understand is the basic requirements guide? \*



Mark only one oval.

1 2 3 4 5

Not      Very helpful and easy to understand

10. Please describe the difficulties you have with the basic requirements guide, including any difficulties downloading it or any changes you suggest to the guide.

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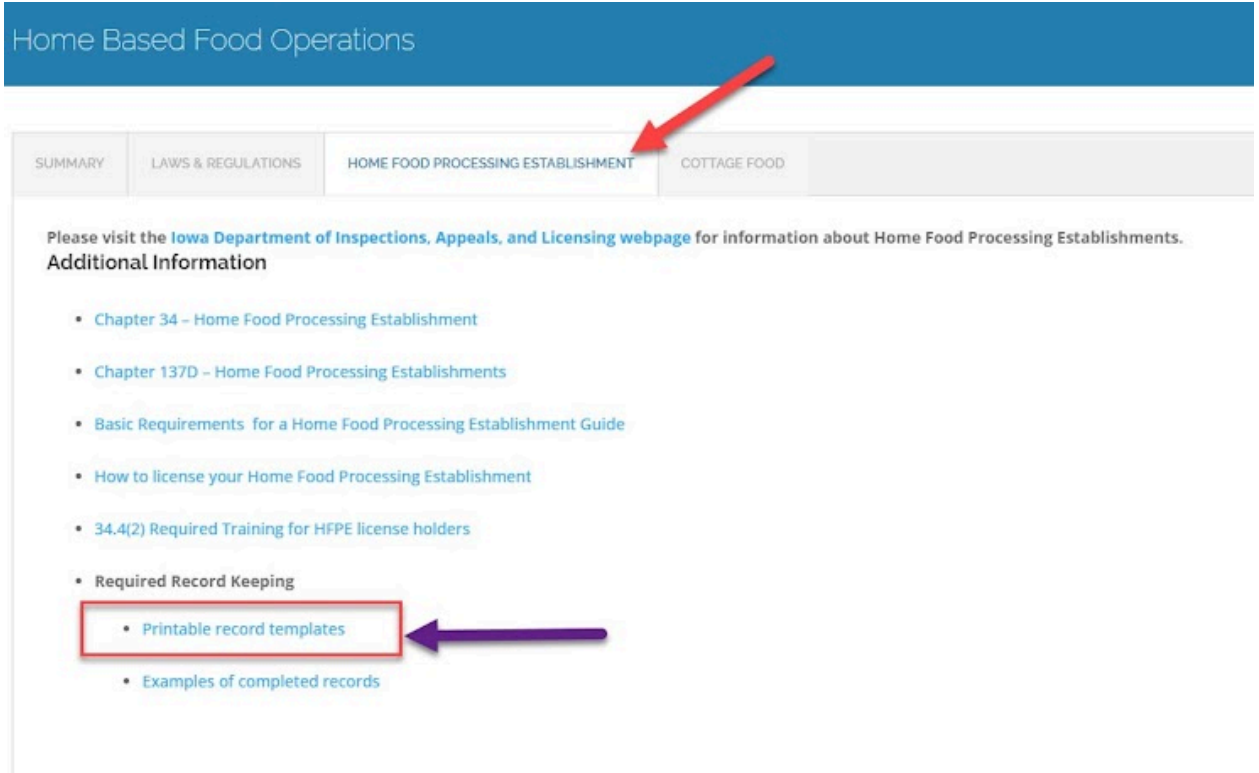


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11. Are the provided templates helpful or easy to understand? \*



Mark only one oval.

1 2 3 4 5

Not      Very helpful and easy to understand

12. Please describe any difficulties you may have had with the templates, including problems downloading and filling them out.

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13. Would you like to see templates in any other format than Excel? \*

*Mark only one oval.*

Yes

No

Other: \_\_\_\_\_

14. If you have ideas for other template formats, please describe them here.

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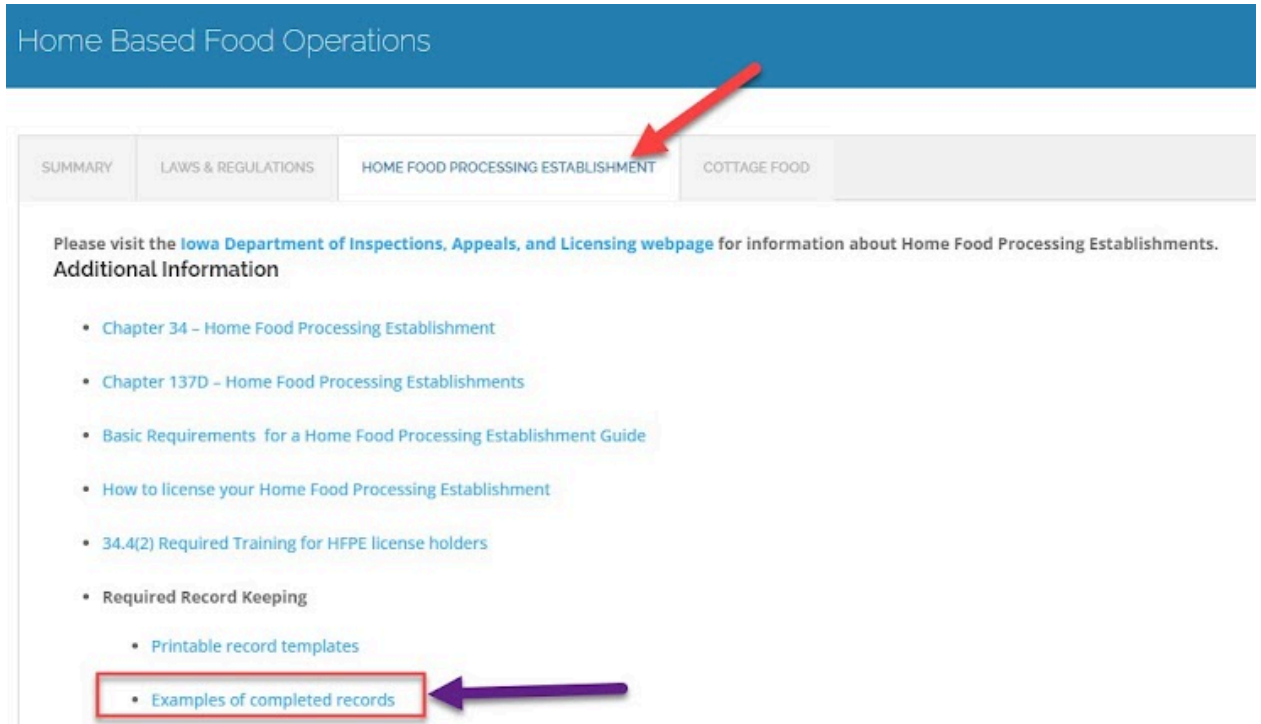
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15. Are the examples of completed records helpful and easy to understand? \*



Mark only one oval.

1 2 3 4 5

Not      Very helpful and easy to understand

16. Please describe any other completed examples we can provide, or any suggestions on improvements to the resources provided on the Task Force website.

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### Licensing and Final Feedback

17. Is there anything DIAL or your local contracting agency can do to make the licensing and inspection process easier or more successful? \*

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18. What other resources can we provide on the Task Force website to help you with your home food processing establishment? \*

*Check all that apply.*

- Written guide on submitting a license application
- Pre-recorded video on how to submit a license application
- A chart of prohibited foods and processes on the home page of the Task Force website
- More charts and images on the Task Force website
- Adding the Frequently Asked Questions (FAQ) sheet to the home page of the Task Force website
- Other: \_\_\_\_\_

19. Please comment on your answer to the previous question.

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20. Any final thoughts, please add them here.

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